

Video Surveillance for Education



Made in the USA

Arecont Vision Update



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2017 Product Introductions

- Multiple new series introductions
 - MicroDome[®] Duo released @ Intersec Dubai (22 January) •
 - MicroBullet[®] announced @ ISC West (3 April), released @ IFSEC London (20 June) •
 - SurroundVideo[®] Omni G3 announced @ ISC West, released @ IFSEC London ٠
 - MicroDome G2 announced @ ISC West, released @ IFSEC London •
 - MegaDome[®] G3, G3 with IR, & G3 RS announced & released @ ASIS International Dallas (25) • September)
 - MegaVideo[®] 4K unveiled @ ISC West, released @ ASIS International Dallas •



Most Advanced Megapixel Product Line Just Got Even Better



Learn about Arecont Vision products at: http://www.arecontvision.com/categories.php

www.arecontvision.com

Leading the Way in Megapixel Video"

Arecont Vision[®]

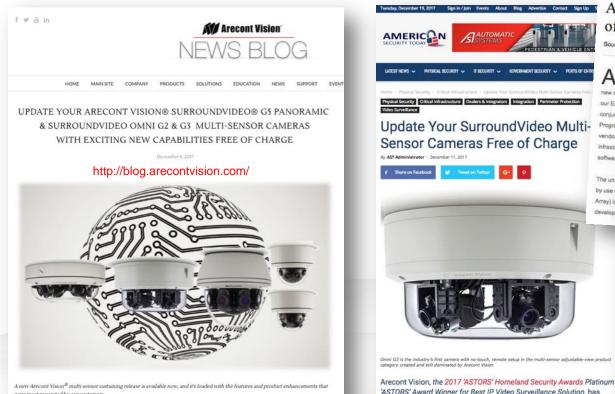
2017 Technology Introductions

- New technologies, upgraded new & existing cameras •
 - **Remote Setup** technology included in **SurroundVideo Omni G3 & MegaDome G3 RS** at launch ٠
 - SNAPstream[™] technology included in MegaDome 4K, MegaVideo[®] Flex, & MicroDome Duo[®] at ٠ launch
 - Released as upgrade on 3 April 17 for 100 additional single-sensor cameras for total of over 140 models
 - Included in SurroundVideo[®] Omni G3 release on 6.20.17
 - Added for all SurroundVideo G5 & SurroundVideo Omni G2 models in SV2 Sustaining Release on 12.08.17, along with other key features and capabilities



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Press Coverage of Announcement is Very Positive



A new Arecont Vision® multi-sensor sustaining release is available now, and it's loaded with the features and product enhancements that were most requested by our customers.

Friday, December 8, 2017

Arecont Vision megapixel cameras are cyber-secure and can be updated with new capabilities as they become available from our Engineering and R&D teams, working in conjunction with our many Technology Partner Program™ members. Participants include vendors of VMS, NVR, PSIM, video analytics, infrastructure, and many more hardware and software products (click to learn more about the MegaLab^{vm} and the Tech Partner Program).

The unique upgrade capability is made possible by use of the FPGA (Field Programmable Gate Array) integrated circuit (IC) at the core of every Arecont Vision camera, which is used by our 5th generation, in-house developed Massively Parallel Image Processing^{ve} (MPIP) architecture

This same FPGA technology and MPIP architecture are what make Arecont Vision cameras cyber-secure in ways that other surveillance

in conjunction with our many Taphnalogy Partner Bragram IV members

G3 Multi-Sensor Cameras.

announced a new SV2 Multi-Sensor Sustaining Release Upgrade for it's

SURROUNDVIDEO G5 PANORAMIC & SURROUNDVIDEO OMNI G2 &

Arecont Vision megapixel cameras are cyber-secure and can be updated with new

capabilities as they become available from our Engineering and R&D teams, working

Arecont Vision's multi-sensor sustaining release offers new capabilities asmag.... Source: Arecont Vision Date: 2017/12/15 Related tags: Arecont Vision, network cameras, Cybersecurity

recont Vision megapixel cameras are A cyber-secure and can be updated with new capabilities as they become available from our Engineering and R&D teams, working in conjunction with our many Technology Partner Program members. Participants include vendors of VMS, NVR, PSIM, video analytics, infrastructure, and many more hardware and

& INTEGRATION



Video Surveillance Access Control Business Automation Fire & Intru

Array) int Product News

The unit by use a

develope

Arecont Vision Rolls Out Free Multisensor **Camera Upgrade for Customers**

The camera upgrade includes multi-stream support improvements, cybersecurity enhancements, ONVIF Profile S support and much more.

O December 12, 2017 & SSI Staff
 Jump to Comments

LOS ANGELES - Arecont Vision announces a new sustaining release that brings new features and capabilities to its multisensor cameras.

"With the new technologies and features, plus camera enhancements that we added, it's just like getting an entirely new camera for our customers - for free. Except that they

don't have to test, select, purchase, install, and configure a new camera, and dispose of the old one," says Jeff Whitney, vice president of marketing, Arecont Vision. "The customer (or their integrator) just has to update it over their network, without taking it down or physically accessing it, and our Technical Assistance Center (TAC) helps them upgrade it with the new features over the phone."



sion

2017 Industry Recognition & Awards

- 7 new product awards
 - SurroundVideo® Omni G3
 - Now tied with Omni G2 for most awards!
 - SurroundVideo G5 Mini



• MegaVideo[®] 4K













HOMELAND SECURITY AWARDS



Industry Awards and Recognition

Security Today Magazine

- Aricent

- 2015 17: (5) New Product of the Year Awards
- 2012 -16: (7) Government Security Awards (Govies)
- Security Sales & Integration Magazine
 - 2016: Most Valuable Product Award
 - 2015: Stellar Service Award
 - 2014 16: Top 30 Innovations of the Year
- Campus Safety Magazine
 - 2016, 2017: Campus Safety BEST Awards

American Security Today

Al Passes In: Security Suits & International

ITORS PICKS

- 2017: Platinum ASTORS Award
- ADI Global Distribution
 - · 2013: Vendor of the Year Award
 - · 2012: New Vendor of the Year Award
- PSA Security Network
 - · 2014: Super Star Vendor Achievement Award
 - · 2015, 2016: New Vendor of the Year Awards
 - 2013: Outstanding Vendor Award
- Milestone Systems
 - · 2011, 2014: Camera Manufacturer Partner of the Year Award

www.arecontvision.com

- Security Technology Executive Magazine
 - · 2015: Security Innovation Award
- A&S International

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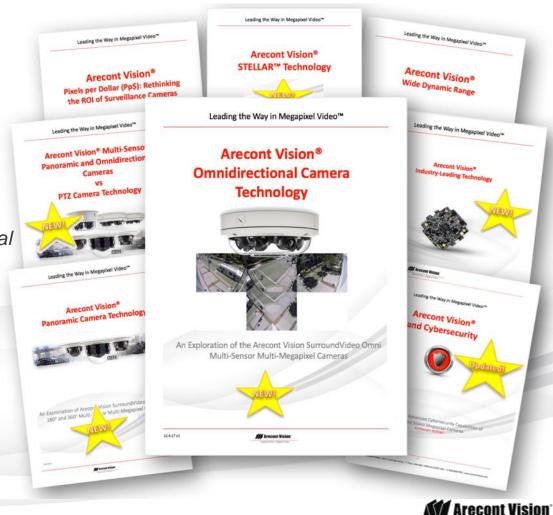
- 2015: Top Surveillance Camera of the Year
- Detektor International
 - 2014: Best CCTV Product Award
- China Public Security Expo
 - 2011, 2013: Golden Cauldron Awards



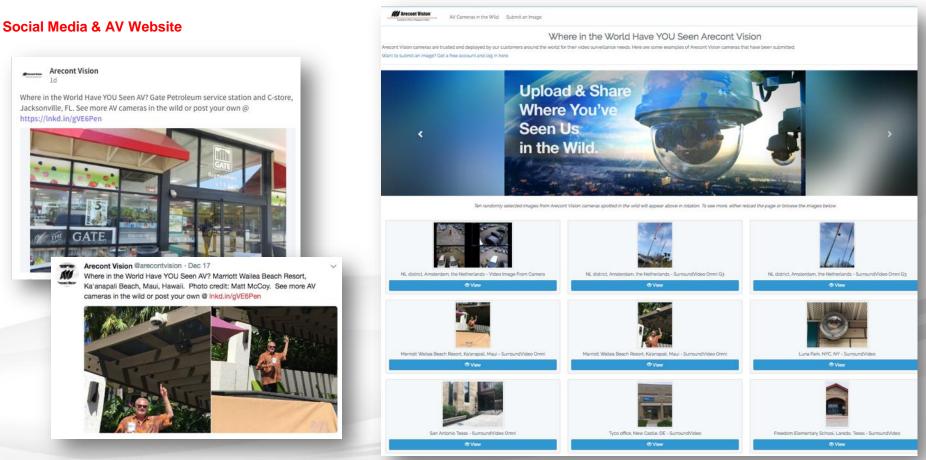
2017 New White Papers

- 6 new white papers
 - AV & Cybersecurity
 - AV Industry-Leading Technology
 - AV STELLAR™ Technology
 - AV Surround Video[®] Omnidirectional Camera Technology
 - AV Surround Video Panoramic Camera Technology
 - AV Surround Video Panoramic & Omnidirectional Cameras vs PTZ Camera Technology

https://www.arecontvision.com/whitepapers/



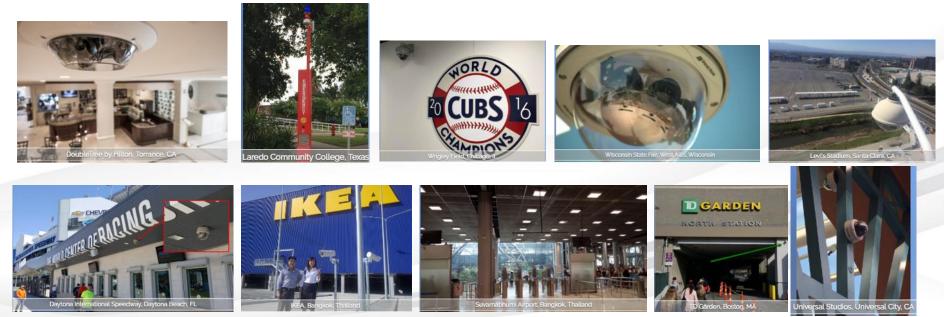
Where in the World Have YOU Seen AV?





Where in the World Have YOU Seen AV?

- AV cameras have been spotted in the wild in hundreds of locations and settings
 - 10 images are randomly selected from the library & will roll along the banner
 - Reload the page to see more, or simply roll down through the images





Where in the World Have YOU Seen AV?

- Register to quickly upload your own images to be included
 - <u>http://media.arecontvision.com</u>
 <u>/where-have-you-seen-av</u>
- Instructions and applicable rules are on the upload page

Leading the Way in Megapixel Video"	AV Cameras in the Wild	Submit an Image	Je
ocation			
Camera Type (Optional)			
N/A			\$
nage			
Choose File No file chosen			
Acceptable formats jpeg, jpg, png, g	gif		
Comments, additional details, locat	ion, etc. (Optional)		

All image submissions become the property of Arecont Vision and may be used in sales, marketing, or other materials. By submitting an image, you certify that the image is not subject to copyright or other restrictions requiring permission for use by Arecont Vision. Arecont Vision will not use, or will immediately remove, any images found to be in violation of these conditions. All images must pass Arecont Vision review, and may not be posted, or may be removed after posting at a future date, at the sole discretion of Arecont Vision. Please send any comments or concerns about any image posted to equilego@arecontvision.com.



ALGCOIL AISION



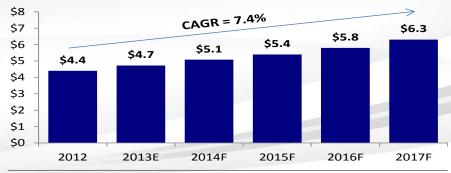
Video Surveillance for Education





Market Overview: Education

- Schools and colleges require security systems that provide a safe learning environment for students, while protecting faculty, staff, visitors, and property
- Violent incidents at schools around the world have created an increased focus on video surveillance to increase safety, situational awareness, and post-incident forensic viewing
- Students, faculty, and parents increasingly see video surveillance as valuable and necessary, rather than an invasion of privacy for schools and school districts



Global Education Expenditure (\$ in trillions)



Source: IBIS Capital

K-12 / North America



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Higher Education and Research / North America



Education and Research / International



Education Overview

- Typical Applications
 - Classroom, cafeteria, quad, gym, natatorium, and track/field area situational awareness
 - Reception, record management system integration
 - Front entrance inside and out, facial recognition integration
 - Street and parking lot traffic monitoring
 - Parking lot for situational awareness and license plate (LP) recognition/capture
 - · General surveillance of hallways and classrooms
 - Forensic evidence
 - · Afterhours surveillance and security



SCHOOL

Campus Security Study

CAMPUS OBJECTIVES

84% as the most important for campus leadership.

Source: Anixter & Arecont Vision - Inside the Mind of Campus Security Professional Survey, 2015.



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Campus Security Study

THE PRIVACY ISSUE...





of students say video surveillance makes them feel safer.

49%

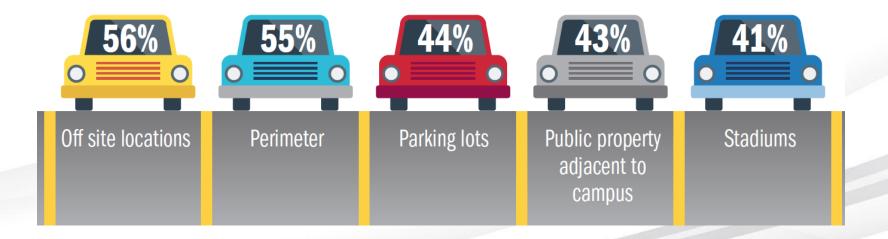
Source: Anixter & Arecont Vision - Inside the Mind of Campus Security Professional Survey, 2015.



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Campus Security Study

Most challenging areas on campus



Source: Anixter & Arecont Vision - Inside the Mind of Campus Security Professional Survey, 2015.



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Education Trends

NY Students Protest for More School Security

Students are concerned after racist and homophobic threats were discovered on campus



By CS Staff – December 2, 2015 - SUNY Potsdam students protested what they see as inadequate school security measures on Nov. 30 in light of a threat against a black professor found on campus. http://www.campussafetymagazine.com/article/n.y._students_protest_for_more_school_security#



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Reducing # of Cameras, Complexity, & Cost

Fewer cameras with improved coverage

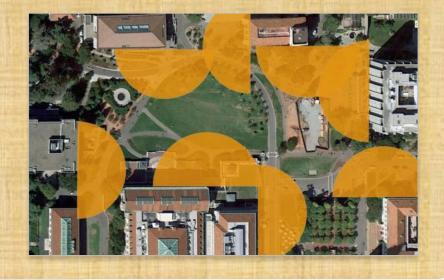
Analog Single Sensor

24 cameras cover this public area with about 8,000,000 pixels



Panoramic Multi-Sensor

8 panoramic cameras deliver better coverage with 96,000,000 pixels





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Before

PTZ - 40° coverage of parking lot and grounds

- Requires operations personnel on joystick
- In the wrong place 85% of the time
- In the right place 15% of the time and then it moves if on a programmed sequence
- Misses all other action that might happen





After

Arecont Vision SurroundVideo® Omni (G1) AV12176DN in daytime

270° coverage plus a view straight down to eliminate blind spots!

270° Corner Layout

recont Vision[®]



After

Arecont Vision SurroundVideo[®] Omni (G1) AV12176DN at night with lights on

270° coverage plus a view straight down to eliminate blind spots!

270° Corner Layout





After

Arecont Vision SurroundVideo® Omni (G1) AV12176DN at night with lights off

270° coverage plus a view straight down to eliminate blind spots!

270° Corner Layout



Arecont Vision[®]



SurroundVideo[®] Omni (G1) AV12176DN

Replaces PTZ dome



- 6x the coverage for about 50% of the price!
- Does not require an operator on the joystick
- Eliminates PTZ's mechanical moving parts that are failure prone



Education Areas of Interest



Classroom





Cafeteria

Entrances/Exits



Walkways



Education Areas of Interest - Interior







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Education Areas of Interest – Interior Open Spaces







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Education Areas of Interest – Sports Facilities & Playgrounds







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Education Areas of Interest – Parking Areas & Walkways







Education Areas of Interest – Entries/Exits & Hallways





Freedom Elementary School, Laredo, TX



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Education Areas of Interest – Entries/Exits



Brandeis University, Waltham, MA



Education Areas of Interest – Entries/Exits & Access Points



Oak Ridge High School, El Dorado Hills, CA



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Education Areas of Interest – Entries/Exits & Access Points



Australia National University, Canberra, Australia Made in the USA



Eagle Point School, Spokane, WA



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Education Areas of Interest – Entries/Exits & Access Points



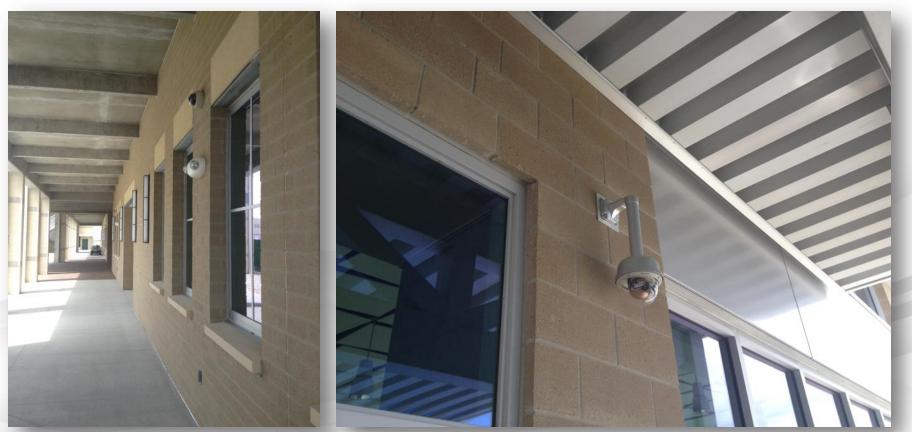
Goddard Schools, Chanhassen, MN.



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Education Areas of Interest – Exterior Doors & Walkways





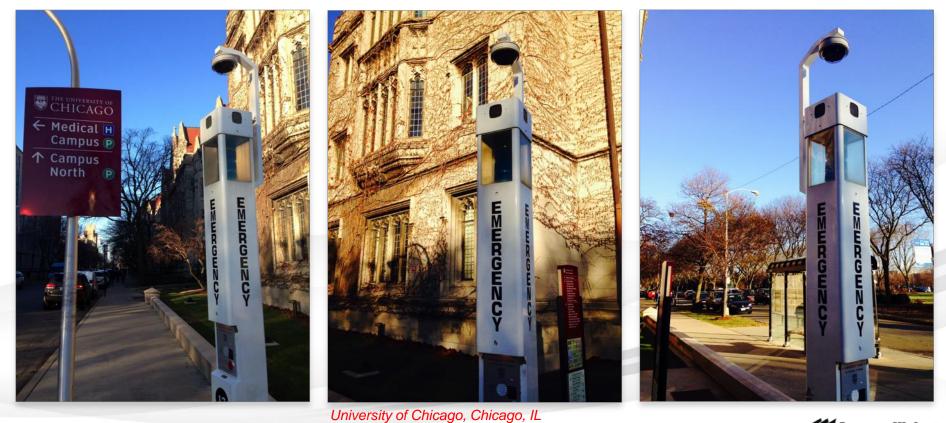
Sarasota Public Schools, Sarasota, FL

Education Areas of Interest – Hallways



Sarasota Public Schools, Sarasota, FL





Arecont Vision[®]

Education Areas of Interest – Campus Streets, Parking



University of Illinois, Chicago, IL



Education Areas of Interest – Campus Streets, Walkways, Open Spaces



Laredo Community College, Laredo, TX



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Education Areas of Interest – Campus Parking



Education Areas of Interest – Campus Open Spaces & Trails





Butler University, Indianapolis, IN www.arecontvision.com

Education Areas of Interest – Campus Parking



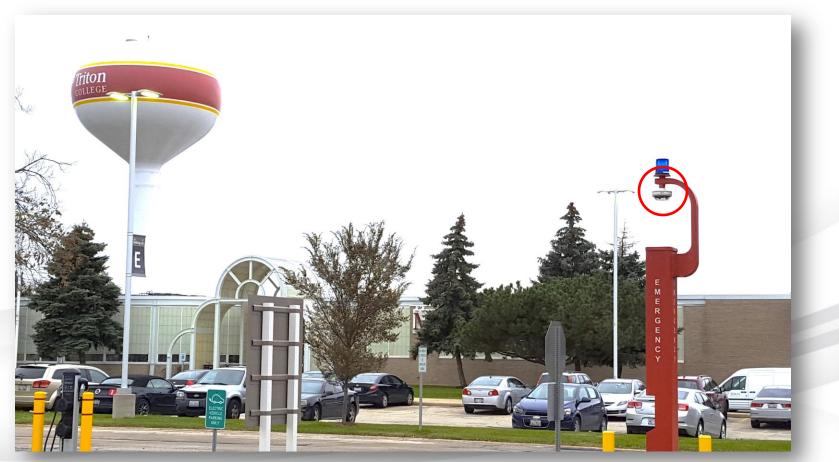
Butler University, Indianapolis, IN



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Education Areas of Interest – Campus Parking







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Central Michigan University, Pleasant, MI

Schools, Belen, NM





Belen Public Schools, Belen, NM





Pajoro Valley USD, Watsonville, CA

SAR Academy, Riverdale, NY



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Hacienda La Puente School District, City of Industry, CA



www.arecontvision.com





Hacienda La Puente School District, City of Industry, CA



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Virginia State University, Petersburg, VA



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Education Areas of Interest – Campus Building Access



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Education Areas of Interest – Campus Building Access



San Ramon Valley USD, San Ramon, CA



Education Areas of Interest – Urban Campus



UCSF, San Francisco, CA



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Education Areas of Interest – Campus Parking, Stadiums



Australia National University, Canberra, Australia

University of Mississippi, Oxford, MS



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Education Areas of Interest – Hallways, Corridors, & Gyms



www.arecontvision.com

Education Areas of Interest – Natatoriums



George Mason University, Fairfax, VA



Education Areas of Interest – Gyms, Corridors, Hallways



Harlingen CISD, Harligen, TX



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Education Areas of Interest – Interior Spaces, Corridors, & Hallways

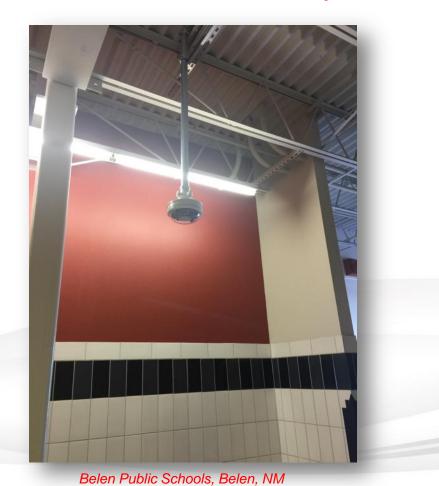






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Education Areas of Interest – Gyms, Corridors, Hallways





Sioux City Schools, Sioux City, IA



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Education Areas of Interest – Training Areas



Prince Sultan Aviation Academy, Jeddah, Kingdom of Saudi Arabia



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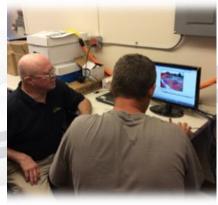
Education Areas of Interest – Classrooms and Play Areas













Ottawa Schools, Ottawa, IL

Education Areas of Interest – Campus Walkways, Playgrounds, & Exteriors



Booksin Elementary School, San Jose, CA



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Education Areas of Interest – Campus Walkways, Playgrounds, & Exteriors



Booksin Elementary School, San Jose, CA

Education Areas of Interest – Campus Walkways, Playgrounds, & Exteriors





Booksin Elementary School, San Jose, CA

Education Customer Testimonials

"We have to date protected more than 50% of our buildings with Arecont Vision, and add more every year. Arecont Vision has greatly enhanced the safety and security of our students, staff, and visitors here at Goddard Public Schools – USD #265."



- Ronny Lieurance, Police Chief, Goddard Public Schools

"Arecont Vision provided superior image quality and a user-friendly interface. The school district was so pleased with Arecont Vision products that they are now looking to put additional cameras onto to the surveillance systems on most of the campuses."

- Nick Melnyk, Ficek Electric and Communication Systems, Inc.



OTTAWA ELEMENTARY



Education Customer Testimonials

"The improvement in the quality and performance of our video surveillance system with the Arecont Vision megapixel cameras is incredible. The 360 degree views have made a tremendous difference in providing a safer and more secure campus."



- Bill Weber, Assistant Chief of Police, Butler University

"I was introduced to Arecont Vision over five years ago and their cameras have become the main workhorse in our CCTV system of over 1,300.

The [SurroundVideo] 180 cameras have proven time and again that PTZ's are a thing of the past and the new OMNI's have given us a new appreciation for Arecont [Vision's] continued superiority in the CCTV field."



- James McCarthy, Director, Physical Security, University Police Department, George Mason University



Education Case Studies

- Forest Lake High School
 - http://goo.gl/NyQWkp
- Harligen Consolidated Independent School
 District
 - http://goo.gl/YglRQh
- Jonathan Adler High School (video case study)
 - http://goo.gl/fDHRP4
- Flour Bluff Independent School District
 - http://goo.gl/MtLFBY
- Mission Consolidated Independent School District
 - <u>http://goo.gl/3hLG7d</u>
- SAR Academy
 - http://goo.gl/Tj0YdY

- Northern California High Schools (news video)
 - http://goo.gl/JcYO6Y
- Skyline Elementary (news video)
 - <u>http://goo.gl/KLhd7P</u>
- Indianapolis Middle Schools (news video)
 - <u>http://goo.gl/L5XeTD</u>
- Butler University
 - http://goo.gl/xiOHBQ
- George Mason University
 - http://goo.gl/jf05Xk
- Tular Cave Laboratory
 - http://goo.gl/1ihxEr
- Ottawa, IL Schools
 - https://tinyurl.com/y8qxjhfq



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NEW!

How I Shot the Bear

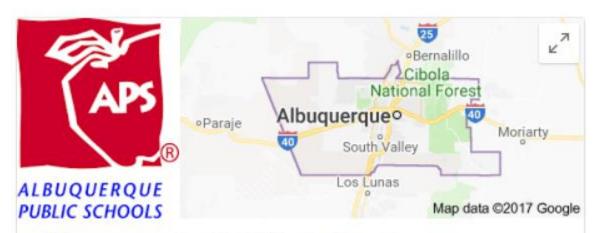




Leading the Way in Megapixel Video™

Master Version 10.2.17 JW

The **Opportunity**



Albuquerque Public Schools

School district

Area:1,2Students:aboTeachers:6,5

1,200 mi² about 95,000 6,500 88 Elementary29 Middle5 K-821 High Schools25 Charter



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In the Beginning





In the Beginning





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In the Beginning



GraybaR.



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www.arecontvision.com

The Secret Sauce



The Challenge

Video | Bosch Video Management System 8.0

Bosch Video Management System 8.0

www.boschsecurity.com

BOSCH





- Maximize resilience keep operations up and running even when multiple system components fail.
- Reduced total cost of ownership manage up to 2000 cameras with a single server to reduce installation and operating costs.
- Bosch video at its best support Bosch cameras and better than any other management software.
- Integration integrate third-party cameras, storage and further systems into BVMS.
- IT environments and data security profit from full IT compatibility from installation to configuration in a secure way.



SurroundVideo® Omni



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Leading the Way in Megapixel Video"

The Challenge



SurroundVideo® Omni





Nurturing the Bear

Elementary

7 Bar — A. Montoya — Adobe Acres — Alameda — Alamosa — Alvarado — Apache — Armijo — Arroyo Del Oso — Atrisco — Bandelier — Barcelona — Bel-Air — Bellehaven — Carlos Rey — Chamiza — Chaparral — Chelwood — Cochiti —Collet Park --- Comanche — Coronado Dual Language — Corrales — Dennis Chavez — Dolores Gonzales — Double Eagle — Duranes — E. G. Ross — East San Jose — Edward Gonzales — Emerson — Eugene Field — Georgia O'Keeffe —Governor Bent — Griegos — H. Humphrey — Hawthorne — Helen Cordero Hodgin — Inez Science and Technology — Janet Kahn School of Integrated Arts — John Baker — Kirtland — Kit Carson — La Luz — La Mesa — Lavaland — Lew Wallace --- Longfellow Dual Language — Los Padillas — Los Ranchos — Lowell — M. A. Binford — MacArthur — Manzano Mesa Marie M. Hughes — Mark Twain — Matheson Park — McCollum — Mission Avenue — Mitchell — Monte Vista —Montezuma — Mountain View — Navajo — North Star — Onate — Osuna — Painted Sky — Pajarito — Petroglyph —Reginald Chavez — Rudolfo Anaya — S. R. Marmon — S. Y. Jackson — San Antonito STEM — Sandia Base — Sierra Vista — Sombra Del Monte --- Sunset View — Tierra Antigua — Tomasita — Valle Vista — Ventana Ranch — Wherry —Whittier — Zia — Zuni Technology and Communication

Middle

Cleveland — Desert Ridge — Eisenhower — Ernie Pyle — Garfield STEM — Grant — Harrison — Hayes STEM — Hoover — Jackson — James Monroe — Jefferson — Jimmy Carter — John Adams — Juvenile Detention Center Educational Unit — Kennedy — L.B. Johnson — Madison McKinley — Polk — Roosevelt — Taft — Taylor — Tony Hillerman — Truman — Van Buren — Vision Quest Alternative — Washington — Wilson

K-8

Coyote Willow Family School — Desert Willow Family School — George I. Sánchez Collaborative Community School — New NW Community Collaborative — Roosevelt A. Montoya

High

Albuquerque — Atrisco Heritage Academy — Career Enrichment Center & Early College Academy — Cibola — College and Career — Del Norte — Eldorado — Freedom — Highland — La Cueva — Manzano — New Futures — Nex+Gen Academy — Rio Grande — Sandia — School on Wheels — Transition Services — Valley — Volcano Vista — West Mesa — eCADEMY

Charter

21st Century Public Academy — ABQ Charter Academy — Albuquerque Talent Development Academy — Alice King Community — Christine Duncan Heritage Academy — Cien Aguas International — Corrales International School — Digital Arts and Technology Academy — East Mountain — El Camino Real Academy — Gordon Bernell — La Academia de Esperanza — La Resolana Leadership Academy — Los Puentes — Montessori of the Rio Grande — Mountain Mahogany —Native American Community Academy — New Mexico International — Nuestros Valores — Public Academy for Performing Arts — Robert F Kennedy High — Siembra Leadership — South Valley Academy — The International School at Mesa del Sol — William W. & Josephine Dorn Community



Leveraging the Bear

- Other School Districts
- A&E firms
- Manufacturing & Government entities



True Partners



GraybaR.



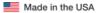
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THANK YOU



Leading the Way in Megapixel Video™



New SurroundVideo Settings for G2/G5 ver. 65208



Leading the Way in Megapixel Video

What models does it apply to?

- •All SurroundVideo G5 Products
- •All SurroundVideo Omni G2 Products
- •All SurroundVideo Omni G3 Products



What changed? New Features Added:

- SNAPstream
- Multi-Stream Support Improvement
- Onvif Profile S Support Tested Compliant
- White Balance Improvements (WB2.0)
- New Color Correction
- WDR Improvement
- Digest Authentication
- New Upgrade Method: Combined File (hw+fw) Upgrade(.av)
- Port Filtering
- Cyber Security Improvements
- 802.1x Support
- New Web Interface



Where to get this update?

- Prerequisite any cameras being updated need to be at latest listed firmware version 65206 (G5) or 65203 (G2)
- You will then need to contact AV Technical Assistance Center @
 <u>http://support.arecontvision.com</u> or call us @ 818-937-0700
- This is a 2 part major update for these model families so it is an involved process with potential for mishap if the update instructions are not followed in sequence which is why this update is not being distributed for download



SNAPstream[®]

Smart Noise Adaptation & Processing

- Smart H.264 Codec Enhancement
- Updateable on Most Legacy Cameras
- Reduces Bandwidth Without Impacting Image Quality

	Variable Bitrate Control
Variable Bitrate Control	H.264 Quality(3616): 20
	Rate Limit(0-65535kbps): 10000
	Constant Bitrate Control
Constant Bitrate Control	Bitrate(0-65535kbps): 0
Enable SNAPstream TM	



SNAPstream Technology



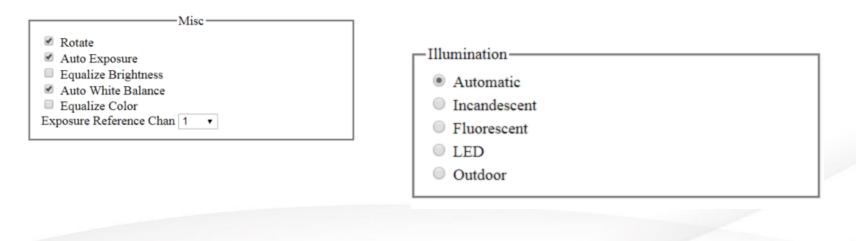
New Web Interface





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Improved Color & Flicker Controls



-Lighting			
© 50Hz ● 60Hz ○ Custo	1177		
		0.4	
Frequency (5255 Hz)	60	Set	



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New Network Protocols and Security Enhancements

-802.1x-IEEE 802.1X defines the encapsulation of the Extensible Authentication Protocol (EAP) over IEEE 802, which is known as "EAP over LAN" or EAPOL. Enter EAP Identifier or CHAP user name, followed by CHAP password. Check Radius server user configuration for proper values. Reboot the camera to start EAPOL packet exchange. Enable 802.1x -EAP-EAP Identifier: Confirmation: Set Erase -CHAP-(Up to 16 digits, letters and symbols, excluding #%& "<>) CHAP Password: Confirmation: Erase Set

HTTPS Certificate:	Certificate
in in S certificate.	
Choose File No file cho	sen
Cartificata Doupland	
Certificate Download	
HTTPS Key Certificate	
Choose File No file cho	
Choose File No file Cho	5611
Key Download	
Key Download	

Port Filter	
Enable NTP	
Enable TFTP	
Enable MDNS	





OPENEYE WEB SERVICES CLOUD MANAGED VIDEO SURVEILLANCE



OPENEYE WEB SERVICES CLOUD MANAGED VIDEO SURVEILLANCE





THE CONVENIENCE AND FLEXIBILITY OF THE CLOUD THE PERFORMANCE AND RELIABILITY OF LOCAL RECORDING

OWS ARCHITECTURE OVERVIEW



LOCAL

Recording takes place locally for increased recording performance and reliability

CLOUD

User profiles and recorder information are stored in the cloud for convenient remote access and management

REMOTE

Recorders are accessed using your choice of powerful remote applications

INCREASE RETURN ON INVESTMENT



Simplify Video Access and Retrieval

Simplify User Management

Store And Share Clips Online

Reduce IT Overhead

REDUCE I.T. OVERHEAD



Eliminate Port Forwarding & DDNS

No Client Side Programming

Cloud Enabled Software Updates

Deployable as Thin Client

OpenEye[®]

IMPROVED CYBER SECURITY



No Open Inbound Ports on Firewall

Multi-factor Authentication

NIST Compliant Data Encryption

Transparent Layer Security

OpenEye[®]

KEY BENEFITS FOR CHANNEL PARTNERS





REDUCE LABOR AND SUPPORT COSTS

INCREASE RECURRING REVENUE FROM PROACTIVE VIDEO SERVICE

REDUCE LABOR AND SUPPORT COSTS



Reduce Tech Support Calls

- Trusted outbound connection
- Automated roaming profiles
- Automated password resets

Reduce Truck Rolls

- Complete remote administration and troubleshooting without VPN access
- Camera link / remote accessible POE technology

OpenEve

Recurring Revenue from Proactive Video Services



	STANDARD	DELUXE	PREMIUM
24/7 Digital Monitoring of System Health	 Image: A set of the set of the	~	 Image: A start of the start of
Monthly Camera Image Verification Report	 Image: A second s	~	 Image: A start of the start of
Video Verification of Monitored Alarms	*	√	 Image: A set of the set of the
Proactive Response to Digital Health Monitoring Events	×	~	 Image: A second s
Request for Video Event Backup and Distribution	*	2 Per Month	Unlimited
Camera Image Verification	×	Quarterly	Monthly
Installation of Critical Security Updates	×	1 Week	2 Business Days
Installation of Available Software Updates	*	Annually	Quarterly
Appliance / Server Inspection and Cleaning	×	Annually	Semi Annually
Camera Inspection and Cleaning	×	Annually	Semi Annually
Service on Installed Equipment	In Warranty	v	~
Initial Response Time to Service Inquiries	Same Day	4 Hours	2 Hours
Same Day or Next Day On Site Service Available	×	×	
24/7 Service Available	×	×	
Locked in Labor Rates During Agreement Term	×	 Image: A start of the start of	

SOFTWARE DEMONSTRATION



Arecont Vísíon offices will be closed on December 25th, 2017. The AV Technical Assistance Center (TAC) will provide email & web support as needed.





Mutlu bayramlar! Fijne feestdagen! 종고 300 기운 휴일! Linksmų švenčių! 節日快樂 Καλές διακοπές! וחמש גח ¡Felices vacaciones! Срећни празници! 楽しい休暇をお過ごしください。 Glædelig jul! Happy holidays! Bonnes vacances! С праздниками! Frohe Feiertage! Boas festas! วันหยุดมีความสุข **Buone vacanze!**



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