# Increase Your Business with Arecont Vision Megapixel IP Technology:

# **Arecont Vision Update Focus on Logistics**

Customer Webinar
17 December 2014



- Arecont Vision Update
- Product Update
- Partner Presentation
- How I Shot the Bear
- Tech Tips and Tricks
- Marketing Update
- Q&A

Scott Schafer [Executive Vice President]

Brad Donaldson [Director of Product Management]

Cortland Tompkins [VP of Engineering, ipConfigure]

Cathy Li [Regional Sales Manager - Hong Kong, Macau, Taiwan]

Richard Kennedy [Field Applications Engineer]

Jeff Whitney [Vice President of Marketing]

# **Arecont Vision Update**

**Scott Schafer** 

Executive Vice President



## Company Update – December 2014



- Record YTD results!
- Key new products and technologies shipping
  - STELLAR Low Light in MegaDome2
  - AV3236DN (dual sensor)
  - Omni-Directional Camera System
  - Panomorph Camera
  - Telephoto Camera
  - AV12366DN
- Key products shipping very soon
  - 4K Camera
- Excellent Progress with VMS/NVR Partner integration
  - Improved camera discovery
  - Improved feature integration and performance
  - Better overall support
- Quality and Service
  - RMAs continue to be at very, very low levels!
  - Strong Support of the Arecont Vision Advance Replacement Process (NEW HOW-TO VIDEO ON WEBSITE)
  - Excellent Technical Support call and JIRA on-line answering results!
  - Project Registration Process is a winner! (NEW HOW-TO VIDEO ON WEBSITE)
- We are now Celebrating our 11 Years of Leading the Way in Megapixel Video!





# **Customer Satisfaction Survey Results**

November 2014

### Customer Satisfaction Measurement 4Q14 to-date



Leading the Way in Megapixel Video

	Delighte	<u>d and</u>	Satisfied	Scores	(does not include somewhat satisfied	somewhat dissatisfied, disappointed)
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<ul> <li>Arecont Vision is a valued partner to your business</li> </ul>	96%
<ul> <li>Product Performance</li> </ul>	89%
<ul> <li>Arecont Vision stands behind their products</li> </ul>	96%
<ul> <li>Satisfaction with Arecont Vision product line</li> </ul>	90%
<ul> <li>Overall Satisfaction with Arecont Vision</li> </ul>	86%
<ul> <li>Quality</li> </ul>	89%

Very strong improvement in key areas: technical support, RMA process, pre-sale support, pricing, training, confident in selling Arecont Vision, ease of doing business

### **Recent Customer Meetings**



- End Users activity is high
  - Corporate and Higher Education campuses and parking lots
  - City Surviellance
  - · Excited about Omni, STELLAR
  - Megapixel cameras provide the best ROI
- Systems Integrators are working more closely with Arecont Vision
  - Positioning Arecont Vision as a leading product line
  - Training
  - Demonstrations
  - Project Registrations
- Distributors are leading with Arecont Vision
  - · Distributors driving more intensity
  - Distributors and their SI/dealers make more money with Arecont Vision
  - SI/Dealers requesting Arecont Vision products more than ever before!



Arecont Vision 10MP cameras provide high quality images for SpaceX

Arecont Vision® is uniquely capable of speaking with You about Open Spaces!

And Distribution Centers are Wide Open Spaces!

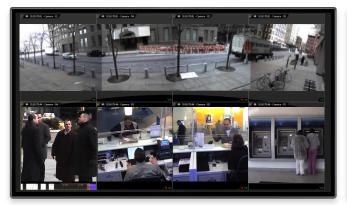
## How Security Operators Should Be Working



Leading the Way in Megapixel Video

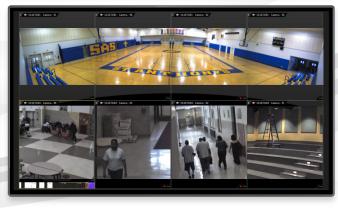
Situational Awareness and Up-Close Shots from the Same Camera System Using "Regions of Interest"

- Banking
- Industrial/Commercial
- Wholesale Distribution
- Education
- Municipalities













12MP WDR 180° Panoramic Images

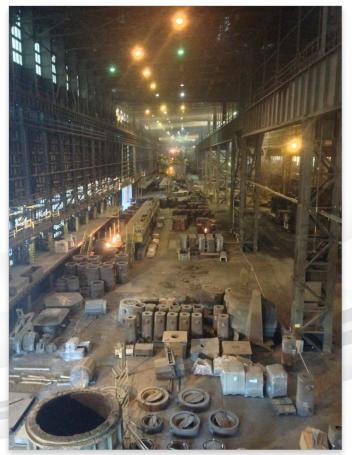












## Exterior Building and Parking Lot Coverage



Leading the Way in Megapixel Video™



## Before:

Panasonic PTZ

40° covered.

- Requires operations personnel on joystick
- In the wrong place 85% of the time
- In the right place 15% of the time and then it moves if on a programmed sequence
- Misses all other action that might happen













After:
Arecont Vision® AV12176DN

4-90 degree sensors delivers 270° coverage around the corner of the building and a sensor covering under the camera.





# After:

Arecont Vision® AV12176DN in daytime.

270° covered plus a shot straight down!



# After:

Arecont Vision® AV12176DN at night with lights on.

270° covered plus a shot straight down!





# After:

Arecont Vision® AV12176DN at night with lights off.

270° covered plus a shot straight down!





# Arecont Vision® SurroundVideo® Omni AV12176DN

replaces

#### PTZ dome

- 6x the coverage for about 50% of the price!
- Omni doesn't require an operator to be on the joystick.
- PTZ have mechanical moving devices that are prone to failure.



Arecont Vision 10MP cameras provide high quality images for SpaceX

Arecont Vision® is uniquely capable of working with You in Open Spaces!

## **Key Points**



- Our company continues to deliver excellent new products and results!
- Customer Satisfaction is strong!
- Strongest product line...EVER!
- Improvements in Quality and Support continue
- Excellent operations performance—on-time delivery allows you to sell, less administration!
- Pricing with a Project Registration is key to your success—it is a real difference maker for you!
- Customers make more money (profit)
  - Distributors
  - SI/Dealers
- Customer Visits to WHQ
- Strong Opportunities in every vertical market: Financial, Retail, Data Centers, Commercial, Manufacturing, Education, Stadiums, City Surveillance, Distribution Centers...

# **Product Update**

**Brad Donaldson** 

Director of Product Management





# MegaView<sup>®</sup> 2

1.2–10MP H.264 All-in-One Motorized P-Iris Lens Day/Night IR Indoor/Outdoor Bullet-Style IP Cameras with Wide Dynamic Range (WDR) and STELLAR™ Models

#### **Highlighted Features Include:**

- Wide Angle or Telephoto Motorized Remote Focus/Zoom P-Iris Lens
- P-Iris Control to Get Best Depth of Field and Image Clarity
- STELLAR™ Low Light Technology Reduces Motion Blur, Noise and Storage Requirements, While Enhancing Contrast and Allowing Color Imaging in Near Complete Darkness on 1.2MP Models
- Optional True WDR up to 100dB at Full Resolution Available on Some 1080p and 3MP Models: See Clearly in Shaded and Bright Light Conditions Simultaneously



Integrated Motorized Lens with Remote Focus and Zoom



P-Iris Control for Best Depth of Field and Image Clarity



Wide Dynamic Range Available on AV2226 AV3226 Models



Dual Mode: 1080p/10MP on 10MP Models



Low Light Technology on 1.2MP Models



Wide Angle Lens

Wide Angle or Telephoto Lens Option





Junction Box Included

IP66 Rated



True Day/Night



All-in-One Bullet-Style



Pixel Binning Mode on 3, 5, and 10MP Models



10 MP

Telephoto Lens

with 90° Image Flip (-S Models)



SDHC Card Slot (-S Models)



Dual Encoder H.264/MJPEG



Maintains at Least 30fps on AV2225 Models



Audio Input/Output (-A Models)



# MegaDome® 2

1.2–10MP H.264 All-in-One Motorized P-Iris Lens Day/Night IR Indoor/Outdoor Dome IP Cameras with Wide Dynamic Range (WDR) and STELLAR™ Models

#### **Highlighted Features Include:**

- Wide Angle or Telephoto Motorized Remote Focus/Zoom Auto-Iris or P-Iris Lens
- P-Iris Control to Get Best Depth of Field and Image Clarity (PM Models)
- STELLAR<sup>™</sup> Low Light Technology Reduces Motion Blur, Noise and Storage Requirements, While Lens Enhancing Contrast and Allowing Color Imaging in Near Complete Darkness on 1.2MP Models
- Optional True WDR up to 100dB at Full Resolution Available on Some 1080p and 3MP Models:
   See Clearly in Shaded and Bright Light Conditions Simultaneously







Integrated Motorized Lens with Remote Focus and Zoom (AM/PM Version)



P-Iris Control for
Best Depth of Field and
Image Clarity (PM Models)



Wide Dynamic Range
Available on Some
1080p and 3MP Models

10MP



STELLAR™ Low Light Technology on 1.2MP Models



Wide Angle or Telephoto Lens Option



IR LEDs (IR Models)



Impact / Weather Resistant IK-10 and IP66 Rated



True Day/Night with IR Cut Filter



\*\*\*\*

Pixel Binning Mode CorridorView™
on 3, 5, and 10MP Models with 90° Image Flip
(-S Models)







Dual Encoder H.264/MJPEG



Casino Mode™ Maintains at Least 30fps on AV2255 Models



Audio Input/Output (-A Models)



Heater (-H Models)



## SurroundVideo® Omni

12MP WDR or 20MP H.264 All-in-One Omni-Directional User-Configurable Multi-Sensor Day/Night Indoor/Outdoor Dome IP Cameras

#### **Highlighted Features Include:**

- 12MP WDR and 20MP Configurations
- Multiple Lens Options in a Single Camera Housing from 2.8mm up to 16mm
- Up to 4 Individual Camera Gimbals can be Independently Placed in any Orientation Around a 360° Track with Extra Positions for Looking Straight Down
- True WDR up to 100db at Full Resolution: See Clearly in Shaded and Bright Light Conditions Simultaneously



Multi-Sensor Omni

- · Ultra Discrete, Low-Profile Housing
- True Day/Night Functionality with Mechanical IR Cut Filter
- Complete Mounting Options
- Binning Mode for Strong Low Light Performance



Omni-Directional Track with 4 Customizable Sensors



270° FOV Capable



Wide Dynamic Range on 12MP Models



True Day/Night with IR Cut Filter



**Pixel Binning Mode** 



Dual Encoder H.264/MJPEG



Ultra Low Profile Design



Impact / Weather Resistant IK-10 and IP66 Rated



## MicroDome®

1.3–5MP H.264 All-in-One Ultra Low Profile Day/Night Indoor or Indoor/Outdoor IP Cameras with Optional Wide Dynamic Range (WDR)

#### **Highlighted Features Include:**

- All-in-One H.264 Total Power over Ethernet (PoE) Solution with Integrated 4mm Lens
- Very Easy Installation / Factory Focused
- · Ultra Low Profile Design / Small Size
- Optional True WDR up to 100dB at Full Resolution Available on Some 1080p and 3MP Models:
   See Clearly in Shaded and Bright Light Conditions Simultaneously
- Multiple Lens Options Available (Sold Separately)
- Integrated Microphone (-F Models)
- Casino Mode<sup>™</sup> Guarantees Continuous 30fps Frame Rate Required by Gaming Industry Regulations (AV2455 Models)



Ultra Low Profile Design



All-in-One PoE and Integrated Lens



True Day/Night with Mechanical IR Cut Filter



Integrated
Microphone
(-F Models)



Impact / Weather Resistant IK-10 and IP66 Rated (-S Models)



Pixel Binning Mode on 3 and 5MP Models



Wide Dynamic Range Available on AV2456 and AV3456 Models



Surface Mount

(-S Model)

Casino Mode™ Maintains at Least 30fps on AV2455 Models



Dual Encoder H.264/MJPEG

Flush Mount (-F Model)





# MegaBall® / MegaBall® 2

1.3\*-5MP H.264 All-in-One Motorized P-Iris Lens or Manual Lens Day/Night Indoor IP Cameras with Optional Wide Dynamic Range (WDR) or 5MP H.264 All-in-One Manual Panomorph Lens Day/Night Indoor IP Camera



#### **Highlighted Features Include:**

- 1.3–5MP H.264 All-in-One Manual or Motorized Lens Day/Night Indoor IP Cameras
- Remote Focus/Zoom P-Iris Lens (PM Models)
- P-Iris Control to Get Best Depth of Field and Image Clarity (PM Models)
- Integrated ImmerVision Enables® Panomorph Solution for 180° and 360° Field of View (DN-01 Models)

- Optional True WDR up to 100dB at Full Resolution Available on Some 1080p and 3MP Models: See Clearly in Shaded and **Bright Light Conditions Simultaneously**
- Light Gray and Black Dome Options

Surface Mount

- Casino Mode<sup>™</sup> Guarantees Continuous 30fps Frame Rate Required by Gaming Industry Regulations (AV2145 and AV2245 Models)
- 1.3MP models only available for first generation MegaBall<sup>®</sup>



Integrated Motorized Lens with Remote Focus/Zoom (PM Models)



P-Iris Control for Best Depth of Field and Image Clarity (PM Models)



Panomorph Lens (DN-01 Models)



All-in-One Ball Solution



Integrated Microphone (-A Models)



True Day/Night with IR Cut Filter



Pixel Binning Mode on 3 and 5MP Models



Wide Dynamic Range Available on Some 1080p and 3MP Models



Casino Mode™ Maintains at Least 30fps on AV2145 and AV2245 Models



**Dual Encoder** H.264/MJPEG

Wall Mount



## **Surround**Video®

8–40MP H.264 All-in-One 180° and 360° Panoramic Day/Night Indoor/Outdoor Dome IP Cameras with Optional Wide Dynamic Range (WDR)



- Industry's First 8MP, 12MP, 20MP and 40MP Panoramic Megapixel Cameras
- Optional True WDR up to 100dB at Full Resolution Available on 12MP Models:
   See Clearly in Shaded and Bright Light Conditions Simultaneously
- Forensic Zooming Zoom Live or After the Event While Recording Full Field-of-View in HD Replace PTZ Devices
- Binning Mode for Strong Low Light Performance in 12MP, 20MP and 40MP Resolutions
- Bit Rate Control and Multi-Streaming
- True Day/Night Functionality with Mechanical IR Cut Filter (DN Models)







360° Panoramic (8–20MP Models)



True Day/Night Allwith IR Cut Filter wi



All-in-One Dome Solution with Integrated Lenses



Impact / Weather Resistant IK-10 and IP66 Rated



Pixel Binning Mode (12–40MP Models)



360° View

Wide Dynamic Range (12MP Models) (





nge Heater/Blower Dual Encoder (8, 20, and 40MP Models) H.264/MJPEG



**WDR** 

180° View



## MegaVideo® Compact Dual Sensor

### **Highlights:**

- 3MP WDR Color + 1.2MP Monochrome H.264
   IP Camera
- Wide Dynamic Range of up to 100dB at Full Resolution
- Compact Housing
- Simultaneous Streaming of Both Sensors
- Excellent Low-Light Performance
- Monochrome Sensor Up-Scales to 3MP



Small Size and Large Range of Optic Packages Allows this Camera "Module" to be Placed in the HSG2 Housing for Outdoor Scenarios







Dual Sensor (AV3236)

# **IPConfigure**

#### **Cortland Tompkins**

Vice President of Engineering 877.207.1112 | cort.tompkins@ipconfigure.com





Founded in 2003 and headquartered in Norfolk, Virginia, IPConfigure, Inc. is a privately owned research and development software company. A leading developer of enterprise IP video surveillance solutions, IPConfigure offers a variety of products – all of which leverage a browser-based interface and are capable of seamlessly supporting unlimited cameras, locations, and users in a centralized or distributed architecture.

## IPConfigure & Arecont Vision Partnership



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IPConfigure fully supports Arecont Vision cameras, as seen here within our Enterprise Surveillance Manager (ESM).

ESM represents support for Arecont Vision cameras on an enterprise scale.

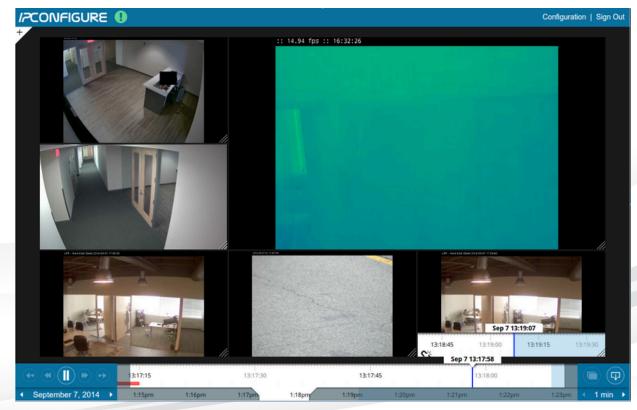
Orchid represents support for Arecont Vision cameras through ONVIF Profile S on a small and medium business scale.







- Orchid
  - Video Management System (VMS).
  - Browser-based.
- GStreamer pipelines capture IP video via RTSP, HTTP.
  - ONVIF Profile S
- GStreamer RTSP server delivers recorded video, live proxy video.
- GStreamer browser plugin on supported platforms.
- Windows, Linux; Intel, ARM, MIPS; server, embedded.



# The Surveillance Design for Logistical Solutions

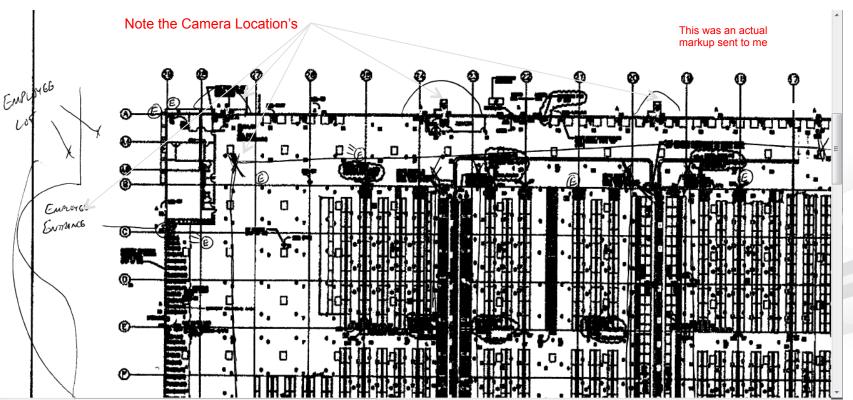
#### **Richard Kennedy**

Field Applications Engineer - Central 815-999-5830 rkennedy@arecontvision.com

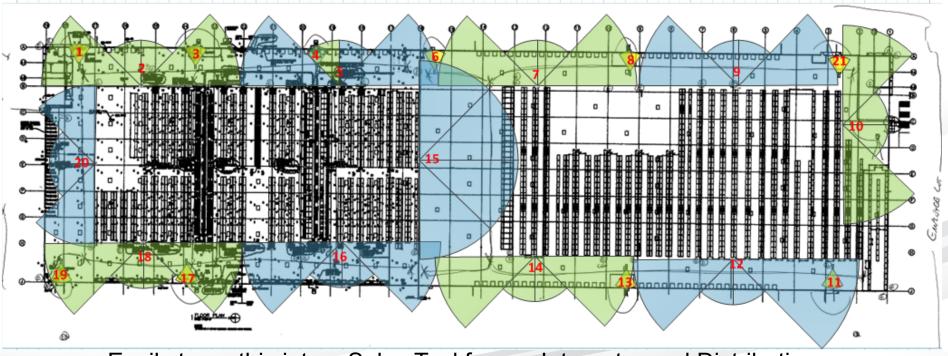




#### Once an opportunity is brought to my attention!



#### Through a Series of questions and a detailed understanding of the customers needs!



Easily turns this into a Sales Tool for our Integrator and Distribution Partners to portray the solution and close the Sale!

## Choppers finally returning to the central area of Chicago



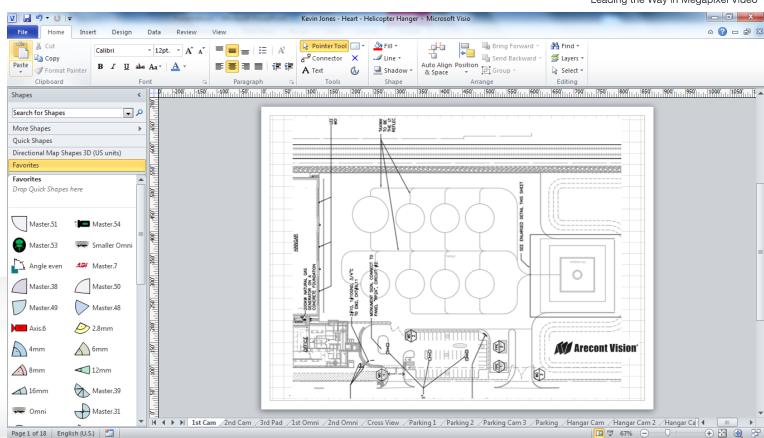


# Their drawings are easily copied into my Visio program!



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This allows me to calculate and Illustrate what cameras are best suited to fulfill their request.



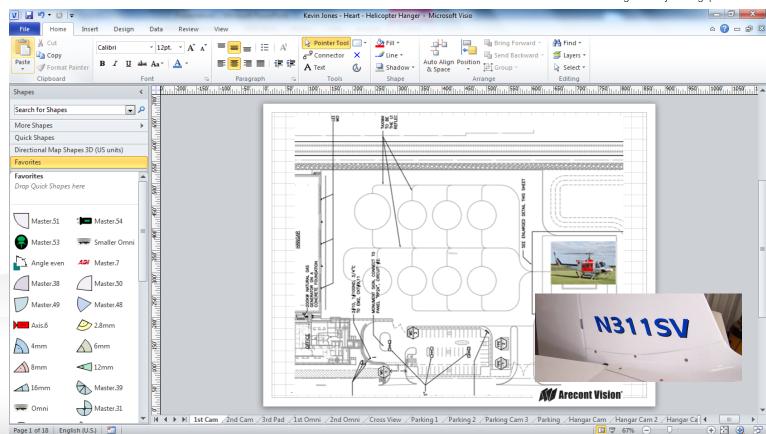


# What were their requirements?



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They
Required
High Definition
Imagery, most
importantly
Tail Rotor
Identification



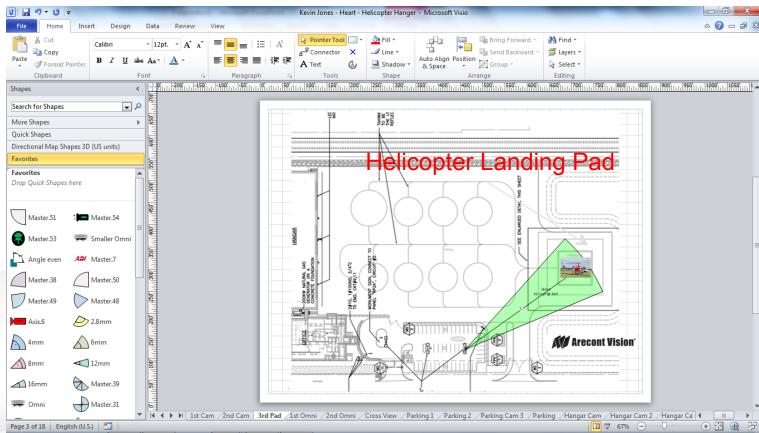


### Visual and Actual Calculations can be Documented



Leading the Way in Megapixel Video" \_ 0 X

Every step in calculating Angles, Distances and Resolution can be added to the drawings.



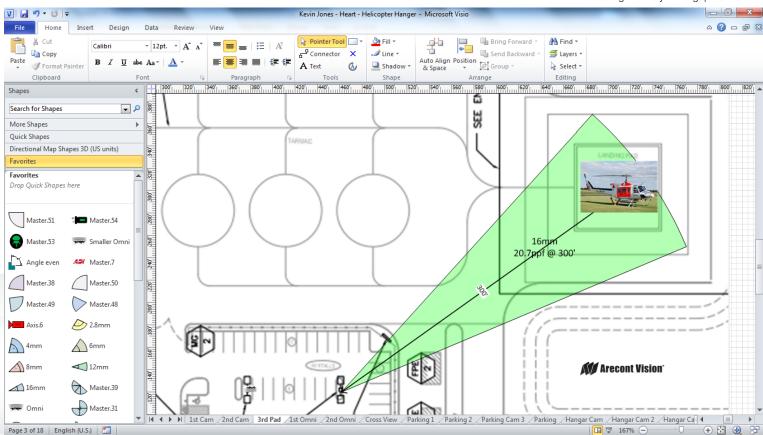


### What do we Know?



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Cameras can be installed on light poles. Distance to Landing Pad is 300' away. Horizontal FOV needed to be 125'





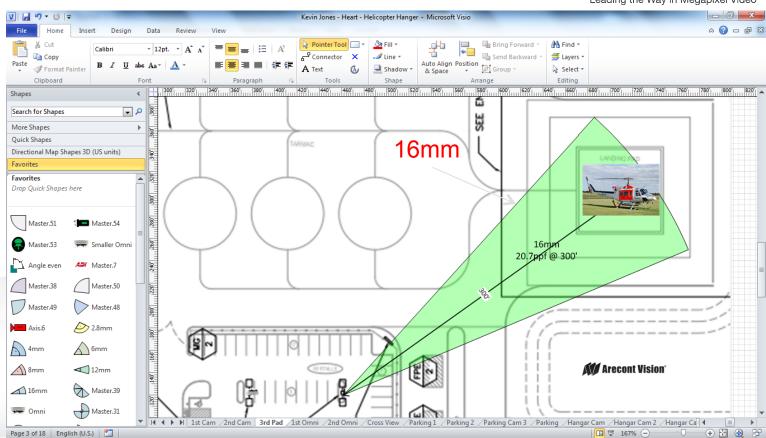
### How do we Calculate?



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Measuring the distance of the object, and utilizing a CCTV lens calculator, I am able to determine the proper lens strength.



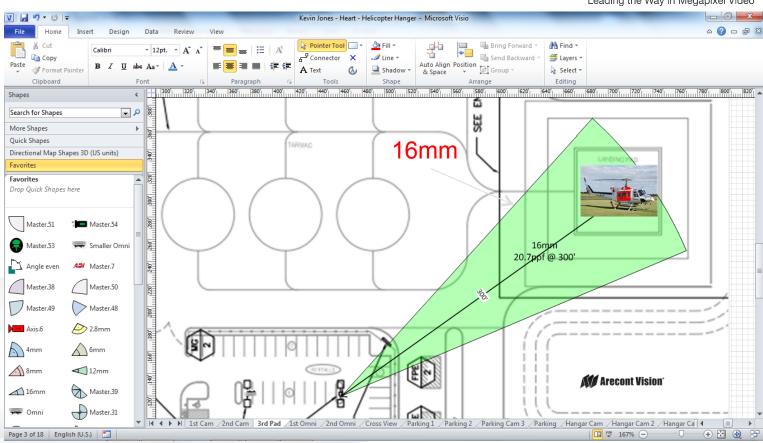


### But is that enough?



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Now I have to calculate which resolution will achieve clear identification of Tail Rotor Identification Markers.



Leading the Way in Megapixel Video

We know through testing, a pixel density of 45ppf can easily identify a vehicles license plate identification.



Font Size = 2 3/4" High



Font Size = 12" High



(h) After March 7, 1988, each operator of an aircraft penetrating an ADIZ or DEWIZ shall display on that aircraft temporary or permanent nationality and registration marks at least 12 inches high.

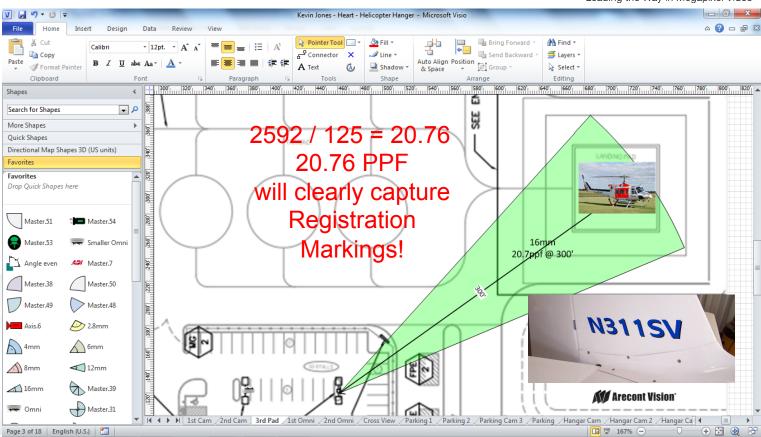
[Doc. No. 2047, 29 FR 3223, Mar. 11, 1964, as amended by Amdt. 45-2, 31 FR 9863, July 21, 1966; Amdt. 45-9, 42 FR 41102, Aug. 15, 1977; Amdt. 45-13, 46 FR 48604, Oct. 1, 1981; Amdt. 45-15, 48 FR 11392, Mar. 17, 1983; Amdt. 45-17, 52 FR 34102, Sept. 9, 1987; 52 FR 36566, Sept. 30, 1987]

# Will a 5 Megapixel Camera Deliver?



Leading the Way in Megapixel Video"

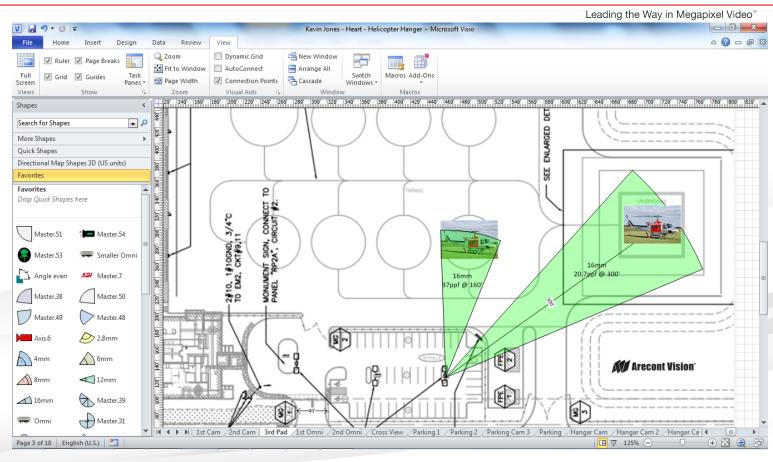
5 Megapixel camera has a horizontal pixel density of 2,592 pixels / divided by our Horizontal FOV of 125'



# So lets continue with our Design / Camera #2



Once the Helicopter lands, it will taxi to it's own pad! Another 5 Megapixel camera with a 16mm lens.

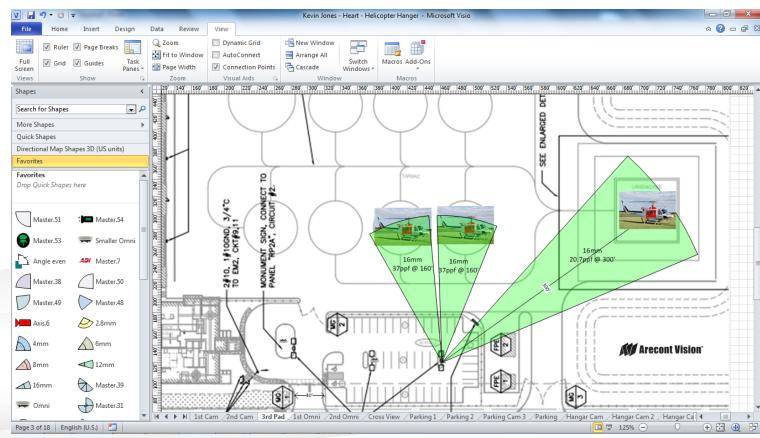






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Multiple
locations for
pads require
multiple
cameras to
Maintain the
High Resolution
requirements.



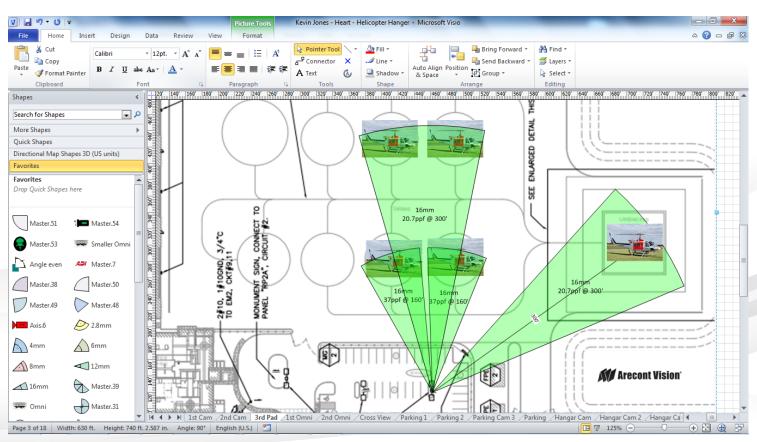




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Multiple locations for pads require multiple cameras to keep the High Resolution Standards Maintained.





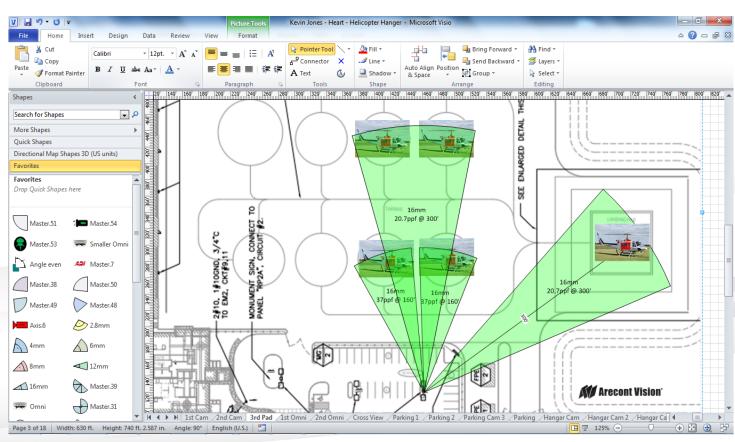
# Can this be done more efficiently?



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Is it possible that a single dome camera can capture all four images? The SurroundVideo **Omni Series** cameras were specifically designed for this application.



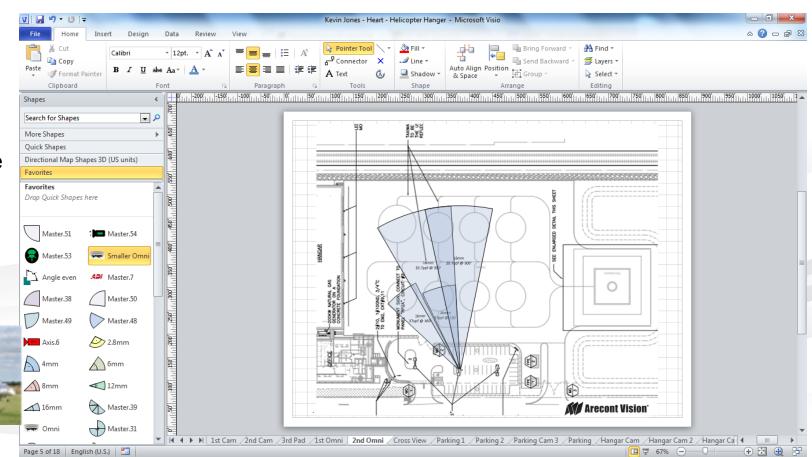


# More coverage required more cameras



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It only made sense to add another Omni on this pole. I've given the customer 8 camera views for the price of 2.



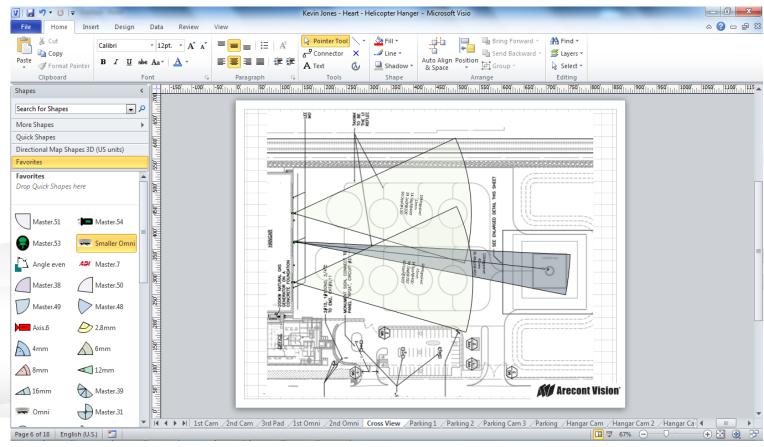
# They requested a second angle of the field



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As you can see from this view, Omni-Directional cameras were not chosen. It required our 10 Megapixel cameras to do the job!





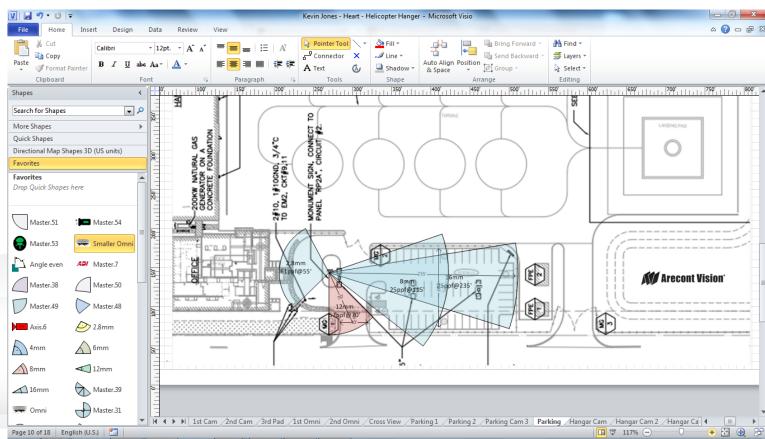
# Lets not forget about the Parking Facilities



Leading the Way in Megapixel Video"

As you can see from this view, Omni-Directional cameras were again recommended. AV20175DN-NL



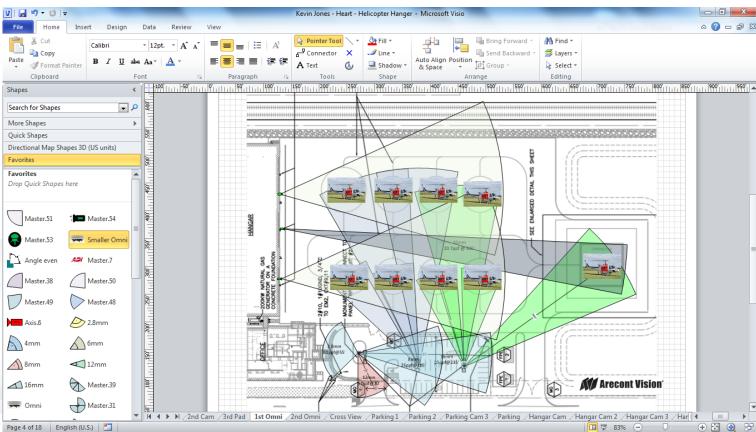




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Complete
Design and
BOM provided
at no additional
cost by your
local ArecontVision Field
Application
Engineer.



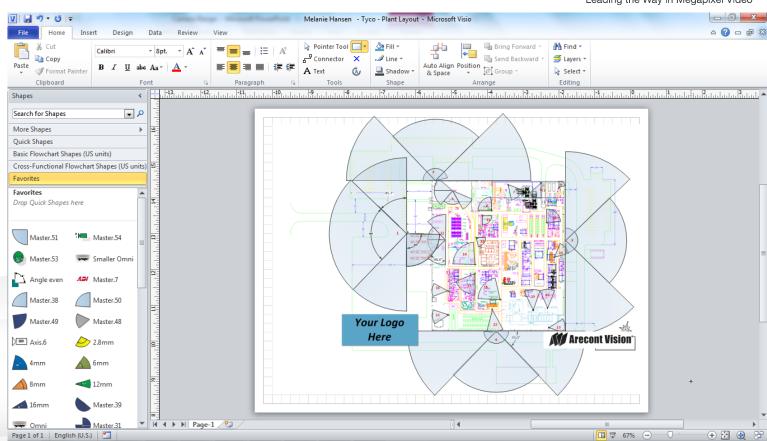


# Customizing the Design!



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Adding the customers Logo's onto my designs helps make it their own when presenting. Adding our logo to the design makes it known this is an **ArecontVision** Solution!

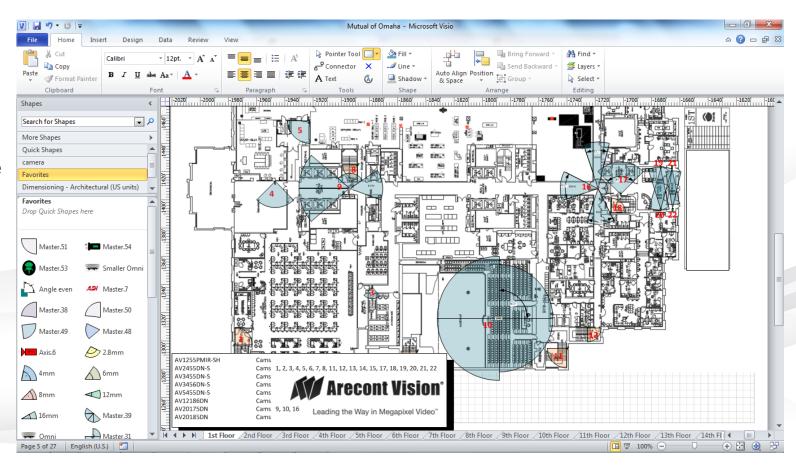


# Customizing the Design!



Leading the Way in Megapixel Video

Creating a Bill of Material directly on the design is a good rule. Numbering the cameras and cross referencing them to their physical location also ensures installer accuracy.



# Thank You!

### **Richard Kennedy**

Field Applications Engineer - Central 815-999-5830 rkennedy@arecontvision.com



# 2015

# **Updated Marketing Sources for 2015**

December 2014 Customer Webinar

#### Jeff Whitney

Vice President, Marketing
818.937.0477 | jwhitney@arecontvision.com



### **Arecont Vision® In The News**



Leading the Way in Megapixel Video"

- Monthly eBlast newsletter
- Covers most interesting/important news coverage of Arecont Vision® and our customers during the past 30 days
- Translations for multiple languages
- Content from:
  - √ Press coverage
  - √ Analyst coverage/reports
  - ✓ Industry news online, print, and blogs
  - ✓ Partner coverage, articles, and videos



### **Arecont Vision® Customer Newsletter**



Leading the Way in Megapixel Video"

- Company news for our integrator customers
- Monthly issues cover topics such as:
  - √ Awards, programs, events, promos
  - ✓ Data sheets, brochures, advertisements, case studies, new offerings
- Content from:
  - ✓ Marketing
  - ✓ Product Management
  - ✓ Engineering
  - √ Tech Support
  - √ Executive Staff
  - √ Sales Ops
  - √ Sales Teams
  - ✓ Rep Firms, Sales Partners
  - √ Technology partners
  - √ Press releases



#### From The Editor

Jeff Whitney, Vice President, Marketing







We've had a busy fall season, with important new products and enhancements being announced and displayed at major shows like Security Essen in Germany, ASIS Atlanta in the US, Paris France for Expoprotection, Sicurezza in Milano, Italy, and CANASA in Toronto, Canada.

Because there have been a number of important appouncements from

### **Arecont Vision® Webinar and E-Blasts**



Leading the Way in Megapixel Video

- Email e-blasts focused on our monthly webinars
- Pre-event e-blast provides details on upcoming webinar topics
- Post webinar e-blast provides:
  - ✓ Invite to next month's webinar
  - ✓ Reminder of what was in the webinar from earlier in the week
  - ✓ Link to the recorded version and downloadable slides



#### Focus on Education

Did you miss our October webinar? It's not too late! Click here to watch a replay right now.

This month, we talked about...

- The latest security industry and Arecont Vision company news.
- Innovation additions to our product line introduced at Security Essen and ASIS Atlanta.
- A presentation from our analytics technology partner Mango DSP.
- A recent success story about Cairo University.
- Technical tips and tricks for video surveillance in schools and universities.

# **Arecont Vision® Customer Update eBulletin**



Leading the Way in Megapixel Video"

- Monthly distribution to our integrators/customers
- Single-issue reference material about Arecont Vision®'s industry leading programs and products, including:
  - √ The RMA Process
  - √ Technical Support
  - ✓ Customer Satisfaction Scores
  - ✓ Quality
  - √ Shipping on Time
  - √ Training and Education with AVU
  - √ Project Registration
- Translated into multiple languages



Arecont Vision® is committed to delivering the best possible experience to our customers. We develop and build our world-leading IP megapixel surveillance cameras in the United States, the only major manufacturer to do so. And to ensure that our customer needs are always met, we offer what we believe to be the best RMA (return to manufacturer authorization) process in the industry.

We know that no one wants to return a camera after all the time and effort that went into identifying, buying, installing, and configuring it as part of a surveillance system project. But sometimes, despite our best wishes and

### **Arecont Vision® Tech Note**



Leading the Way in Megapixel Video™

- New single-topic per document bulletin for Sales,
   Reps, Integrators
- Covers major topics of interest that can help in understanding Arecont Vision® products and technology, or in answering typical questions from customers, prospects, and partners
- Provides messaging about technical subjects, drawn from interviews, articles, or other marketing communications sources
  - ✓ Product Management, Support, Marketing typical department sources
  - ✓ Webinar presentations



# Watch for them soon!



Leading the Way in Megapixel Video™

